

Government of India  
Ministry of Railways  
(Railway Board)

R.B. Tele 3/2008

No.2004/Tele/TN/3/Pt.

New Delhi, dated 15.02.2008.

General Managers,  
All Indian Railways, All PUs, CORE/Allahabad, METRO/Kolkata.

DGs/RDSO & Railway Staff College, IG/RPSF

CAOs/COFMOW, DCW, IRPMU & New PUs at Chappra & Raebareli

Directors/IRISET, IRICEN, IRIEEN, IRIMEE, IRITM

Chairman, All India Railway Recruitment Boards.

Sub: - Provision of CUG Phones on Indian Railways.

Ref:- Board's letters

- 1) No. 2004/Tele/TN/3 dated 07.06.2006
- 2) No. 2006/Tele/TN/1 dated 27.07.2007.

Board vide its letters referred to above had issued instructions for the provision of CUG phones for the Zonal Railways for enhancing the efficiency of railway working and delivery of service to the Rail users. Vide Para 5 of the Board's letter (ref.1), Railtel was instructed to work out a uniform numbering All India CUG scheme for Indian Railways.

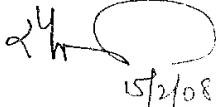
2. Railtel has now finalized a scheme for implementation of CUG phones on Indian Railways with uniform numbering scheme with M/s Bharti Airtel Ltd. Modalities for implementation of the proposed CUG scheme are detailed in enclosed Working Order.

3. Proposed CUG scheme will be implemented before 31.3.2008. With the implementation of the scheme no CUG/mobile will work out side this scheme. Railways are hereby, advised to strictly follow call charges limit and other guidelines in the enclosed Working Order along with Board's instructions referred to above. The old CUG/mobile scheme which was earlier allowed till December 2007 vide Board's letter of even no. dated 20.06.2007, is extended till 31<sup>st</sup> March, 2008. It is repeated that after 31.3.2008, railways have no power to take mobile/CUG phone outside this scheme of Railtel.

This issues with the concurrence of Finance Directorate of Ministry of Railways.

Please acknowledge receipt.

DA/- As above

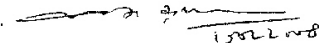
  
15/2/08  
(R.C. Adwai)  
Exe.Director/Telecom

No. 2004/Tele/TN/3/Pt.

New Delhi, dated 15.02.2008

Copy to:-

1. FA&CAOs, All Indian Railways and Production Units.
2. Dy. Comptroller & Auditor General of India (Railways), New Delhi (with 80 spares), 224, Rail Bhavan, New Delhi.

  
15/2/08  
For Financial Commissioner/Railways

**Copy to:-**

- 1. F(X)II and Budget Branches, Railway Board for information and necessary action.**
- 2. CSTEs/All Indian Railways for information and necessary action.**
- 3. MD/Railtel, for information and necessary action.**
- 4. All PSUs except Railtel for information.**

### Working Order for CUG phones

1) Railway Board had directed RailTel to finalize supply of cellular phones in CUG configuration using either GSM or CDMA technology on All India basis for Railways. RailTel accordingly finalized supply of CUG connections by M/s Bharti AirTel Ltd. as per details enclosed as Annexure-A.

2) M/s Airtel would accordingly configure five different categories of plans based on National, Zonal and Circle Level CUG. All the calls within the CUG will be free i.e. Local, STD, SMS and Bharti Roaming. Configuration / Functionality of National, Zonal & Circle level CUG would be as under:-

a) **National CUG Plan – Plans A & B**

National CUG will be configured so that all calls within all Zones i.e. North, South, East & West will be free:

b) **Zonal CUG Plan – Plans C & D**

Zonal CUG will be configured as per below matrix. All calls within individual Zones will be free:

Zone	North	East	West	South
North	CUG			
East		CUG		
West			CUG	
South				CUG

c) **Circle CUG Plan – Plan E**

All calls within circles will be free. An example of circle CUG is shown below:

Circles	Mumbai	Chennai	Kolkatta	Delhi
Mumbai	CUG			
Chennai		CUG		
Kolkatta			CUG	
Delhi				CUG

d) All the GSM mobile connections provided by M/s Bharti would be in CUG configuration. All Incoming & Outgoing calls & SMSs within a CUG group would be free.

e) The circle based CUG & the Zonal CUG will be subset of National CUG i.e. all National CUG subscribers shall be able to talk to all subscribers (of all the three CUGs i.e. National, and Zonal & Circle) free of cost.

Similarly , the Circle based CUG will be subset of the Zonal CUG and Zonal CUG subscribers shall be able to talk to all subscribers of Zonal & Circle CUGs (falling under the Zone) free of cost . Likewise SMS, Data and other VAS facilities will also be free within the CUGs as detailed above.

- f) Downward revision of charges (call charges/ free talk time etc.) announced by M/s Bharti Airtel Ltd. for other Plans would automatically be applicable in the same ratio for CUG subscribers in this scheme also. Review of Tariff however would be done centrally by RailTel in consultation with Railway Board and communicated to all Railway Units accordingly.

Reduction in call charges based on tariff reduction made by M/s Bharti Airtel Ltd. as above and date from which such reduction would be applicable would be discussed in the Quarterly meeting between M/s Bharti Airtel Ltd. & RailTel. In case reduction is applicable from a date earlier than the date of the meeting, adjustment would be made in the next bill. Reductions whenever done/applicable shall be advised by RCIL directly to Railways. Till then payments at prevailing rates would continue to be applicable.

- 3) Circle wise Composition of Zonal Level CUGs as also Circle wise mapping of Railway Zonal territories with respect to M/s Bharti's Telecomm. will be as per Annexure B.
- 4) Numbering schematic of the CUGs on Zonal Railways incl. PUs, CTIs & PSUs would broadly be as per details placed at Annexure C. Any changes would be done by Railway Board only.
- 5) So as to ensure smooth operations / implementation of the CUG scheme chief coordinators for Railways, RailTel and Airtel for each Railway Unit will be as per details placed at Annex. D.
- 6) No. of CUG connections required by every Divisional & Zonal Head Quarters, Production & other Units etc. (hereinafter termed as Railway Units) would be submitted to Railtel as per Annexure E. RailTel would accordingly place Purchase Orders on M/s Bharti Airtel Ltd. to provide the required number of CUG connections. Percentages of connections under various plans are given in Annexure-A.
- 7) Subsequent order upto a limit of + 10% of the initial quantity can be placed by various Railway units on M/s Bharti Airtel Ltd.with the approval of AGM directly. M/s Bharti Airtel Ltd. would however submit details of all CUG connections activated for each Railway unit every month to RailTel.

Whenever 10% limit is going to be exceeded & Railways need additional connections, they should submit their requirements to RailTel to release the additional connections. However for urgent/exceptional requirements of Railway Units (upto 20 nos.), Railways with the approval of General Managers, can further place orders for 20 nos. of connections on M/s Bharti Airtel directly which should provide them within 24 hrs under intimation to RailTel.

8) Provision of CUG connections & Entitlement of expenditure including Value Added Services (VAS) on the CUG phones provided to individual subscribers would be governed by provisions contained in Railway Board's letter Nos. 2004/Tele/TN/3 dt. 7/6/2006 & 2006/Tele/TN/1 dt. 27/7/2007.

9) As and when number of connections provided on Indian Railways increases beyond the maximum permissible limit of 130,000 CUG connections under the contract, rates of the calls and other terms will be negotiated by RailTel with M/s Bharti AirTel Ltd. and therefore it is absolutely essential that additional connections are taken with Board's approval through RailTel.

M/s Bharti would submit details of all CUG connections activated for each Railway unit every month to RailTel. RCIL would thereafter submit a Quarterly report to Board indicating number of connections Plan wise.

10) Activation of SIMs would require filling up of the Formats detailed at Annexure 'F'. Regional Railtel Coordinator would obtain the details from Railway Coordinator and provide the same to M/s Bharti for allotting the SIM and activating it. Railtel should provide a copy of the details with SIM no. and mobile no. to Railway for their records.

11) Monthly review meeting between the Railway's chief coordinator and Airtel, to assess progress of implementation and concerns would be held.

12) **Network expansion**

a) M/s Bharti AirTel Ltd. would take steps to enhance coverage on Railway Tack sections as per details placed at Annex. G.

b) RailTel and M/s Bharti AirTel Ltd. will have a Quarterly meeting to review the progress of coverage & improvements required vis-à-vis the targets & action required to improve the coverage.

c) Railways may refer to agreement between RailTel & Ministry of Railways, wherein RailTel is the nominated central agency to exploit Railway's surplus Telecomm. & infrastructure capacity and thereby the sole authorized organization to provide commercial telecomm. services to Telcos. Railways may accordingly facilitate RailTel towards provision of all required facilities and approvals required for improving coverage of the CUG network along the Railway track by RCIL.

13) Airtel will submit Quality of Service (QoS) parameters of each Telecomm. Circle to RailTel every Quarter.

**14) Commercials, Billing & Payment:**

- i) Flat Discount of 10% on Overall bill would be applicable on all bills.
- ii) Calls would be metered on 15 seconds pulse.
- iii) Call outside the CUG would be charged as per rates indicated in Annexure A
- iv) Payment of the CUGs will be decentralized Railway unit wise. Consolidated Corporate Bills would be submitted to individual Railway units, as defined in Annexure D, against which payment will be made immediately to M/s Bharti AirTel Ltd. Excess billing if any /wherever applicable would be deducted from salary of individual subscribers and refunded as & when regularized. (Ref. Railway Board's letter Nos. 2004/Tele/TN/3 dt. 7/6/2006 & 2006/Tele/TN/1 dt. 27/7/2007)  
  
M/s Bharti AirTel Ltd. would also provide itemized billing, accessible through a Password Protected application on the Web (Internet) for all individual subscribers. M/s Bharti AirTel Ltd. would also provide individual itemized bill of subscribers who have exceeded their entitlement limits as defined in Railway Board's letter nos. 2004/Tele/TN/3 dt. 7/6/2006 & 2006/Tele/TN/1 dt. 27/7/2007.
- v) Summary billing for all the CUG connections indicating no. of CUG connections Railway unit wise would be provided every month, for information, to RailTel.

**Annexure-A**

**SCHEDULE OF CHARGES FOR RENTAL, CALLS, ROAMING, SMS & DATA SERVICES**

(Figure in Rs.)

Description	Plan A	Plan B	Plan C	Plan D	Plan E
<b>Monthly Rental</b>	<b>Zero (0)</b>	<b>Zero (0)</b>	<b>Zero (0)</b>	<b>Zero (0)</b>	<b>Zero (0)</b>
Facility	National CUG	National CUG	Zonal CUG	Zonal CUG	Circle CUG
Free Calls Value	300/-	200/-	200/-	25/-*	10/-*
<b>Call Charges</b>					
<b>Local</b>					
Cell to Cell	0.30	0.40	0.50	1.00	1.00
Cell to Fixed (Same Network)	0.30	0.40	0.50	1.00	1.00
Cell to Fixed (Other Network)	0.60	0.80	0.80	1.20	1.20
<b>National Call</b>					
Cell to Cell	1.50	1.80	1.80	2.00	2.00
Cell to Fixed	1.50	1.80	1.80	2.40	2.40
<b>SMS</b>					
Local	0.30	0.40	0.40	0.40	0.40
National	0.60	0.80	0.80	0.80	0.80
<b>National Roaming</b>					
Outgoing Calls	1.40	1.40	1.40	1.40	1.40
Incoming Calls	1.50	1.75	1.75	1.75	1.75
<b>GPRS (Data Services)</b>	<b>99.00</b>	<b>99.00</b>	<b>99.00</b>	<b>99.00</b>	<b>99.00</b>
<b>Subscribers under each Plan</b>	1%	4%	15%	60%	20%
	Subscribers under each plan may increase/decrease based on actual requirements of the Railways				

- Note:** 1) ‘\*’ indicates that M/s Bharti Airtel Ltd. would allow a discount of Rs. 25/- in Plan D and Rs.10/- in Plan E respectively, which can be redeemed on a monthly basis against any local or national voice calls/SMS made to AirTel connections outside the CUG.
- 2) All rentals such as National Roaming Rentals, International Roaming Rentals CLIP Charges & SMS Rental etc. are included in the Monthly Rental mentioned above.
- 3) GPRS (Data Services) charges of Rs. 99/- mentioned above constitutes of Rental & Unlimited use for GPRS services and would be valid /applicable only on CUG phones activated with GPRS services.
- 4) Services such as International calls & Roaming, SMS, Ring tones etc. not mentioned above would be chargeable on mutually agreed terms.

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13	<b>Madhya Pradesh</b>	West	SECR (75XXX)	ECoR (85XXX)	WR (9XXXX)	ECR (25XXX)	CR (1XXXX)	WCR (15XXX)	NCR (35XXX)			Misc. (4XXXX)
14	<b>Jammu &amp; Kashmir</b>	North	NR (3XXXX)									Misc. (4XXXX)
15	<b>Assam</b>	East	NFR (5XXXX)									Misc. (4XXXX)
16	<b>North East</b>	East	NFR (5XXXX)									Misc. (4XXXX)
17	<b>Kerala</b>	South	SR (6XXXX)									Misc. (4XXXX)
18	<b>Haryana</b>	North	NR (3XXXX)	NWR (95XXX)	NCR (35XXX)							Misc. (4XXXX)
19	<b>Himachal Pradesh</b>	North	NR (3XXXX)									Misc. (4XXXX)
20	<b>West Bengal</b>	East	NFR (5XXXX)	SER (8XXXX)	ER (2XXXX)							Misc. (4XXXX)
21	<b>UP (East)</b>	North	NR (3XXXX)	ECR (25XXX)	NCR (35XXX)	NER (4XXXX)	WCR (15XXX)		DLW (61XXX)	RDSO (62XXX)	CORE (63XXX)	Misc. (64XXX-69XXX)
22	<b>UP (WEST)</b>	North	NR (3XXXX)	NCR (35XXX)	NER (4XXXX)							Misc. (6XXXX)

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**Principles adopted for formulating the numbering scheme for All India CUG****i) The last five digits of the CUG number would be****a) ZDAXX with the following details:-**

<b>Digit</b>	<b>Value</b>	<b>Remarks</b>
<b>Z</b>	0	Board
	1 - 9	Old Railways*
<b>D</b>	0	HQrs.
	1 - 4	Divisions of Old Railways
	5	New Railways to be added with Z of the Parent Railway
	6 - 9	Divisions of New Railways
<b>A</b>	0 - 9	Departments
	0	General/Administration
	1	Accounts (Finance)
	2	Engineering
	3	Electrical
	4	Mechanical
	5	Medical
	6	Personnel
	7	Security & Stores
	8	S&T
	9	Traffic (Operation/Commercial)

**Note** – Construction officials will be covered under respective department.

**b) Value of Z for Old Railways**

<b>S.No.</b>	<b>Old Railways</b>		<b>New Railways</b>		
	<b>Z</b>	<b>Railway</b>	<b>Z</b>	<b>D</b>	<b>Railway</b>
<b>1</b>	1	CR	1	5	WCR
<b>2</b>	2	ER	2	5	ECR
<b>3</b>	3	NR	3	5	NCR
<b>4</b>	4	NE			
<b>5</b>	5	NF			
<b>6</b>	6	SR	6	5	SWR
<b>7</b>	7	SC	7	5	SECR
<b>8</b>	8	SE	8	5	ECoR
<b>9</b>	9	WR	9	5	NWR

**Proposed Numbering scheme for CUG of Railway Board**

<b>APEX Level</b>	<b>Numbers</b>	<b>Departments</b>	<b>Numbers</b>
<b>Ministers</b>	00001-3		
<b>Minister's Sectt.</b>	0000X		
<b>CRB</b>	00010	<b>Secretary</b>	00100
<b>CRB's Sectt.</b>	0001X	<b>Secretariat</b>	001XX
<b>FC</b>	00020	<b>Finance</b>	002XX
<b>FC's Sectt.</b>	0002X		
<b>ME</b>	00030	<b>Engineering</b>	003XX
<b>ME's Sectt.</b>	0003X		
<b>ML</b>	00040	<b>Electrical</b>	004XX
<b>ML's Sectt.</b>	0004X		
<b>MM</b>	00050	<b>Mechanical</b>	005XX
<b>MM's Sectt.</b>	0005X		
<b>MS</b>	00060	<b>Establishment</b>	006XX
<b>MS's Sectt.</b>	0006X		
<b>MT</b>	00070	<b>Traffic (Operations)</b>	007 0X-4X
<b>MT's Sectt.</b>	0007X	<b>Traffic (Commercial)</b>	007 5X-9X
<b>Misc.</b>	0008X-9X	<b>S&amp;T (Signal)</b>	008 0X-4X
		<b>Telecomm</b>	008 5X-9X
		<b>Security</b>	009 0X-4X
		<b>Medical</b>	009 5X-9X
		<b>Misc.</b>	01XXX

**DETAILS OF COORDINATORS**

S.No.	Zone/ Div.	Railway Zone	Telecom Zone	Railway Unit Locations	Coordinators			
					Rly.	RailTel *	M/s Bharti AirTel Ltd.	
							Name	Phone
1)	Zone	ER	East	Kolkata	CCE	RGM/ER	Sh. Dharmendra Jha	9934049535
i)	Divn.		East	Sealdah	Sr.DSTE	RGM/ER	Sh. Dharmendra Jha	9934049535
ii)	Divn.		East	Howrah	Sr.DSTE	RGM/ER	Sh. Dharmendra Jha	9934049535
iii)	Divn.		East	Asansol	Sr.DSTE	RGM/ER	To be nominated	
iv)	Divn.		East	Malda	Sr.DSTE	RGM/ER	To be nominated	
2)	Zone	ECR	East	Hazipur	CCE	RGM/ER	Sh. Prakash Singh	
i)	Divn.		East	Dhanbad	Sr.DSTE	RGM/ER	Sh.Prakash Singh	
ii)	Divn.		East	Danapur	Sr.DSTE	RGM/ER	Sh.Prakash Singh	
iii)	Divn.		East	Mughal Sarai	Sr.DSTE	RGM/ER	Ms.Sangeeta Bhatnagar	9935088080
iv)	Divn.		East	Samastipur	Sr.DSTE	RGM/ER	Sh. Prakash Singh	
v)	Divn.		East	Sonpur	Sr.DSTE	RGM/ER	Ms.Sangeeta Bhatnagar	9935088080
3)	Zone	ECoR	East	Bhubaneswar	CCE	RGM/ER	Sh.Shashikant Singh	9937049191
i)	Divn.		East	Khurda Road	Sr.DSTE	RGM/ER	Sh.Tulsi Ram Singh	9849729990
ii)	Divn.		East	Sambalpur	Sr.DSTE	RGM/ER	Sh.Shashikant Singh	9937049191
iii)	Divn.		East	Waltair	Sr.DSTE	RGM/ER	Sh.Tulsi Ram Singh	9849729990
4)	Zone	NER	North	Gorakhpur	CCE	RGM/NR	Ms.Sangeeta Bhatnagar	9935088080
i)	Divn.		North	Izzatnagar	Sr.DSTE	RGM/NR	Ms.Sangeeta Bhatnagar	9935088080
ii)	Divn.		North	Lucknow	Sr.DSTE	RGM/NR	Ms.Sangeeta Bhatnagar	9935088080
iii)	Divn.		North	Varanasi	Sr.DSTE	RGM/NR	Ms.Sangeeta Bhatnagar	9935088080
5)	Zone	NF	East	Maligaon, Guwahati	CCE	RGM/ER	Ms.Soumya Bhattachrya	
i)	Divn.		East	Katihar	Sr.DSTE	RGM/ER	Sh.Prakash Singh	
ii)	Divn.		East	Alipur Duar	Sr.DSTE	RGM/ER	To be nominated	
iii)	Divn.		East	Lumding	Sr.DSTE	RGM/ER	Ms Soumya Bhattachrya	
iv)	Divn.		East	Rangiya	Sr.DSTE	RGM/ER	Ms.Soumya Bhattachrya	
v)	Divn.		East	Tinsukia	Sr.DSTE	RGM/ER	Ms..Soumya Bhattachrya	
6)	Zone	SER	East	Gardenreach, Kolkata	CCE	RGM/ER	Sh.Dharmendra Jha	9934049535
i)	Divn.		East	Adra	Sr.DSTE	RGM/ER	Sh.Prakash Singh	

ii)	Divn.		East	Ranchi	Sr.DSTE	RGM/ER	Sh.Prakash Singh	
iii)	Divn.		East	Chakradharpur	Sr.DSTE	RGM/ER	Sh.Shashi Kant Singh	9937049191
iv)	Divn.		East	Kharagpur	Sr.DSTE	RGM/ER	Sh.Shashi Kant Singh	9937049191
7)	Zone	SECR	East	Bilaspur	CCE	RGM/WR	Sh.Prateek Srivastava	9893655508
i)	Divn.		East	Bilaspur	Sr.DSTE	RGM/WR	Sh.Prateek Srivastava	9893655508
ii)	Divn.		East	Raipur	Sr.DSTE	RGM/WR	Sh.Prateek Srivastava	9893655508
iii)	Divn.		East	Nagpur	Sr.DSTE	RGM/WR	Sh.Prateek Srivastava	9893655508
8)	Zone	WCR	West	Jabalpur	CCE	RGM/WR	Sh.Prateek Srivastava	9893655508
i)	Divn.		North	Kota	Sr.DSTE	RGM/WR	Sh.Chand Chawat	9829010005
ii)	Divn.		West	Bhopal	Sr.DSTE	RGM/WR	Sh.Prateek Srivastava	9893655508
iii)	Divn.		West	Jabalpur	Sr.DSTE	RGM/WR	Sh.Prateek Srivastava	9893655508
9)	Zone	CR	West	Mumbai	CCE	RGM/WR	Ms.Sweety Goenka	
i)	Divn.		West	Mumbai	Sr.DSTE	RGM/WR	Ms.Sweety Goenka	
ii)	Divn.		West	Bhusawal	Sr.DSTE	RGM/WR	Ms.Sweety Goenka	
iii)	Divn.		West	Nagpur	Sr.DSTE	RGM/WR	Sh.Vishal Sharma	9975101234
iv)	Divn.		West	Solapur	Sr.DSTE	RGM/WR	Sh.Vishal Sharma	9975101234
v)	Divn.		West	Pune	Sr.DSTE	RGM/WR	Sh.Vishal Sharma	9975101234
10)	Zone	NR	North	New Delhi	CCE	RGM/NR	Sh.Murari Kumar	9810070627
i)	Divn.		North	Ambala	Sr.DSTE	RGM/NR	Sh.Saurabh Sharma	9896278285
ii)	Divn.		North	Delhi	Sr.DSTE	RGM/NR	Sh.Murari Kumar	9810070627
iii)	Divn.		North	Firozpur	Sr.DSTE	RGM/NR	Sh.Amit bhasin	9906049309
iv)	Divn.		North	Lucknow	Sr.DSTE	RGM/NR	Ms.Sangetta Bhatnagar	9935088080
v)	Divn.		North	Moradabad	Sr.DSTE	RGM/NR	Ms.Sangetta Bhatnagar	9935088080
11)	Zone	NCR	North	Allahabad	CCE	RGM/NR	Ms.Sangetta Bhatnagar	9935088080
i)	Divn.		North	Agra	Sr.DSTE	RGM/NR	Sh Atul Pal	9897074189
ii)	Divn.		North	Allahabad	Sr.DSTE	RGM/NR	Ms.Sangetta Bhatnagar	9935088080
iii)	Divn.		North	Jhansi	Sr.DSTE	RGM/NR	Sh Atul Pal	9897074189
12)	Zone	NWR	North	Jaipur	CCE	RGM/NR	Sh.Chand Chawat	9829010005
i)	Divn.		North	Ajmer	Sr.DSTE	RGM/NR	Sh.Chand Chawat	9829010005
ii)	Divn.		North	Jodhpur	Sr.DSTE	RGM/NR	Sh.Chand Chawat	9829010005
iii)	Divn.		North	Bikaner	Sr.DSTE	RGM/NR	Sh.Chand Chawat	9829010005 9898839494
13)	Zone	SR	South	Chennai	CCE	RGM/SR	Sh.Ravi Chandran	9840903257

i)	Divn.		South	Chennai	Sr.DSTE	RGM/SR	Sh.Ravi Chandran	9840903257
ii)	Divn.		South	Madurai	Sr.DSTE	RGM/SR	Sh.Rama Chandran	9895899899
iii)	Divn.		South	Palghat	Sr.DSTE	RGM/SR	Sh.V. Sathyajith	9940073424
iv)	Divn.		South	Triuchchirappalli	Sr.DSTE	RGM/SR	Sh.Rama Chandran	9895899899
v)	Divn.		South	Thiruvananthapuram	Sr.DSTE	RGM/SR	Sh.V. Sathyajith	9940073424
14)	Zone	SCR	South	Secunderabad	CCE	RGM/SR	Sh.Tulsi Ram Singh	9849729990
i)	Divn.		South	Secunderabad	Sr.DSTE	RGM/SR	Sh.Tulsi Ram Singh	9849729990
ii)	Divn.		South	Hyderabad	Sr.DSTE	RGM/SR	Sh.Tulsi Ram Singh	9849729990
iii)	Divn.		South	Vijaywada	Sr.DSTE	RGM/SR	Sh.Tulsi Ram Singh	9849729990
iv)	Divn.		South	Guntakal	Sr.DSTE	RGM/SR	Sh.Tulsi Ram Singh	9849729990
v)	Divn.		South	Nanded	Sr.DSTE	RGM/SR	Sh.Vishal Sharma	9975101234
vi)	Divn.		South	Guntur	Sr.DSTE	RGM/SR	Sh.Tulsi Ram Singh	9849729990
15)	Zone	SWR	South	Hubli	CCE	RGM/SR	Sh.Ajin Joseph	9945501548
i)	Divn.		South	Bangalore	Sr.DSTE	RGM/SR	Sh.Ajin Joseph	9945501548
ii)	Divn.		South	Mysore	Sr.DSTE	RGM/SR	Sh.Ajin Joseph	9945501548
iii)	Divn.		South	Bangalore	Sr.DSTE	RGM/SR	Sh.Ajin Joseph	9945501548
16)	Zone	WR	West	Church Gate, Mumbai	CCE	RGM/WR	Ms.Sweetly Goenka	
i)	Divn.		West	Mumbai Central	Sr.DSTE	RGM/WR	Ms.Sweetly Goenka	
ii)	Divn.		West	Vadodara	Sr.DSTE	RGM/WR	Sh.Ritesh Nair	9898839494
iii)	Divn.		West	Ratlam	Sr.DSTE	RGM/WR	Sh.Prateek Srivastva	9893655508
iv)	Divn.		West	Ahemdabad	Sr.DSTE	RGM/WR	Sh.Ritesh Nair	9898839494
v)	Divn.		West	Rajkot	Sr.DSTE	RGM/WR	Sh.Ritesh Nair	9898839494
vi)	Divn.		West	Bhavnagar	Sr.DSTE	RGM/WR	Sh.Ritesh Nair	9898839494

**Note 1)\* - Details of RailTel's Coordinators:-**

S.No.	Region	Name of RGM	Office	Mobile
1.	Corporate	Sh. Yog Raj	011-23315694	9810143006
2.	ER	Sh. J.P. Singh	033-22138653	9433001881
3.	WR	Sh. S.B. Bhamu	022-24923925	9821111401
4.	NR	Sh. D.K. Gupta	011-23220500	9811126553
5	SR	Sh. Sheshagiri Rao	040-27820429	9866247950

- 2) For other locations/Units , officer in charge/responsible for Telecomm. in the unit would be the nominated co-ordinator.

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\_\_\_\_\_ **Railway**

**General Manager (DN),  
Raitel Corporation of India Ltd.,  
Bank of Baroda Building,  
Parliament Street,  
New Delhi.**

**Sub:- Requirement of All India CUG phones.**

\_\_\_\_\_ Railway needs All India CUG phones as per Railway Board's letter No. 2004/Tele/TN/3/Pt. dt. .02.2008 at different locations as under:-

<b>Requirement of Number of connections</b>								
S.No.	Zone/Div.	Railway Unit / Location	Number of connections under various CUG Plans					
			National		Zonal		Circle	Total
			Plan A	Plan B	Plan C	Plan D	Plan E	
	1)	Zonal Hqr.						
	i)	Divn.1						
	ii)	Divn.2						
	iii)	Divn.3						

The no. of CUG phones has been vetted by FA&CAO and approved by GM as required by Board's letter No. 2004/Tele/TN/3 dated 07.06.2006.

**CSTE/CCE/Telecom Nodal Officer of PUs  
& other Railway Units**

**Annexure F**

**FORMAT FOR SUBMISSION OF REQUESTS FOR PROVISION/SURRENDER OF CUG PHONES**

S. No.	Request Date	Name	Design	Type of Request	SIM No. @	Mobile No.	Org./ Deptt.	Railway	Telecomm.		Bill Plan	GPRS	ISD	IR
				New / Surrender / Cancellation				Zonal Hqrs. /Div. Hqrs./ Unit	Zone	Circle				

**Approving Authority  
(Railway Coordinator)**

**Note:**

1)	All updation requests should be routed through RailTel's Coordinates to Airtel
2)	Bill Plan changes and rentals will be effective from the next billing cycle.
3)	Record updations and changes will be undertaken as per existing Airtel TAT's and would reflect in the next Bill of the customer.
4)	@- SIM No. – To be filled up by M/s Bharti AirTel Ltd. ; IR – International Roaming

**NETWORK ENHANCEMENT**

1) Airtel will enhance coverage up to 95% with Dark zone not exceeding max continuous of 500 mtrs. along Railway track sections as per the schedule given in following table :

Project Phase	Time Frame	Target
		Coverage
Phase – I	0-6 Months	78.80%
Phase – II	7-12 Months	95.00%

2) The process would start after 2<sup>nd</sup> month of implementation and will be monitored by Railway's/RailTel on a regular basis.

3) M/s Bharti AirTel Ltd. will submit quarterly progress report on Network Enhancement carried on Railway Sections.

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